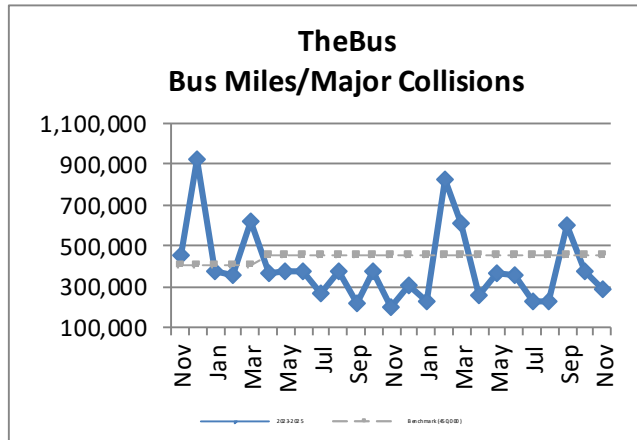
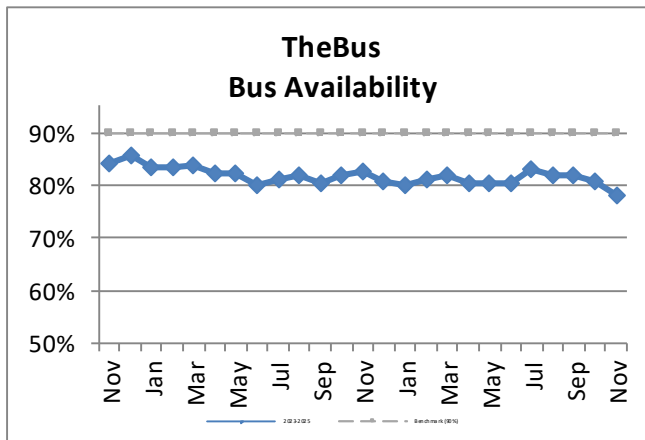
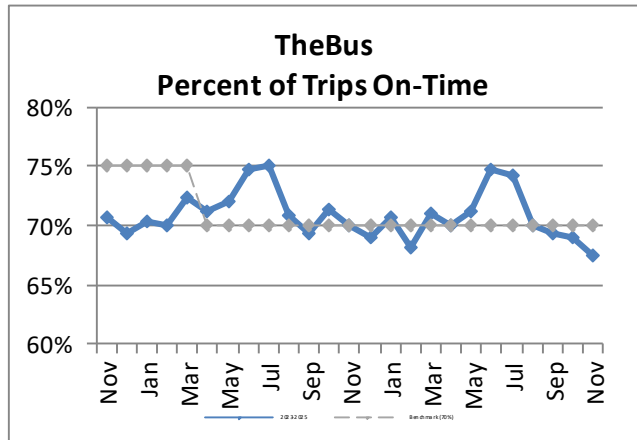
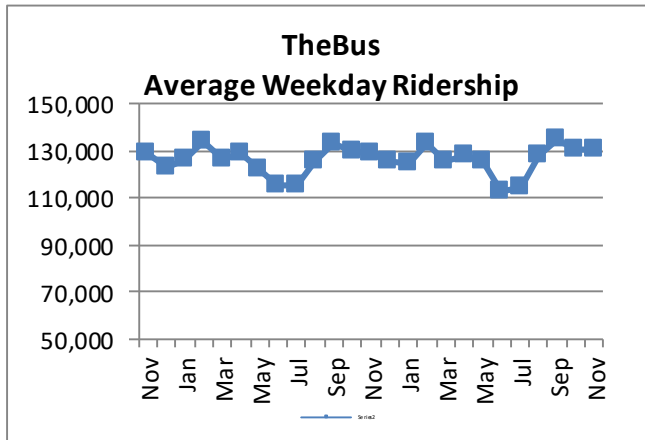


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending November FY 2026

Key Performance Indicators (KPI)	November FY 2026	November FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,345,406	3,389,345	-1%	17,603,711	17,317,557	1.7%	
Average Weekday Ridership	130,356	128,994	1%	127,887	126,674	0.96%	
Percent of Trips On-Time	67.4%	70%	-3%	70%	71.3%	-1.32%	70%
Bus Availability	77.9%	82.7%	-5%	81.1%	81.6%	0%	90%
Bus Miles/Major Collisions	287,930	195,251	47.47%	342,389	284,259	20.45%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				3.21	3.85	-16.62%	3.00
Bus Miles/Mechanical Road Calls	11,441	10,586	8.08%	12,744	11,201	14%	11,000
Spare Ratio	26%	29%	-3.06%	29%	28%	1%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	97.9%	95.3%	-2.09%	98%	97.3%	-2%	100%
Cost per Service Hour	\$154.15	\$159.22	-3%	\$166.96	\$162.46	3%	\$166.69
Cost per Passenger Trip	\$5.82	\$5.96	-2%	\$6.25	\$6.18	1%	
Cost per Mile	\$11.28	\$11.49	-2%	\$12.09	\$11.74	3%	
Passenger Trips per Hour	26.47	26.72	-0.93%	26.93	26.42	2%	
Farebox Recovery	19.7%	18.6%	5.90%	17.5%	18.3%	-4%	
Trips per Mile	1.94	1.93	0%	1.95	1.91	2%	
Average System Speed	12.57	12.97	-3%	12.69	12.99	-2.38%	
Percent Complete in 30 Days (Customer)	83%	78%	5%	93%	82%	12%	95%
Complaint Rate (Complaints per 100,000 Trips)	15.48	9.74	59.03%	14.94	11.11	34.46%	12



Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending November FY 2026

